



Yeti Airlines Domestic (P) Ltd.

MEMO

To : All Agents

Date: July 25, 2011

From : Director, Sales & Marketing

Ref : NYT/MKT/068-004

CC : DY. DSM
Sr. Manager
All Concerned

Re: Clarification of Online Reschedule Charges for all Agents

Further memo dated July 21/2011 ref NYT/MKT/068-004, there has been a certain misunderstanding regarding policy no.1. More specifically the policy should be understood as follows:-

1. Flanker, Special and Hotel are not refundable fare type.
2. Reschedule charges and difference amount will not be refunded.
3. Only the amount after deducting of applicable cancellation policy will be refunded if the client cancels his/her flight in Green, Yellow & Normal.

Regards,



Pradeep Bikram Shah